



Australian Organisation for Quality Queensland Inc (AOQ-QLD) is the largest industry group in Australia. A not-for-profit, member based organisation certified to ISO9001, for business professionals who believe in the opportunities provided by championing continuous business improvement and Business Excellence across all industry and educational sectors.

AOQ-QLD has over 500 corporate and personal members and affiliates around Australia and from overseas with a total representation estimated at 8000.

AOQ-QLD provides the business community with knowledge, expertise and assistance with integrating their management systems ("top down") including the legal requirements of governance and ethics, the regulated systems eg WHS/OHS (Workplace Health and Safety/Occupational Health and Safety), and environmental as well as quality, energy (energy conservation), risk, knowledge, continuity, auditing and compliance.

AOQ-QLD also offers services in all management systems and business excellence programs eg environment, safety, customer service, lean six sigma.

Developing and managing these systems builds the foundations for business improvement and puts an organisation on track to achieving excellence.

The pursuit of quality is about achieving excellence in all facets of a particular activity, be it business, culture, sport, health, education or government. It involves firms, organisations and individuals having a clear and coherent vision of their goals and strategies. It also involves strong organisational leadership and positive management attitudes to both workforce and customer alike.

Training programs include Lean, Lean Six Sigma to Black Belt, Systems Auditing (QMS,EMS,OHS, IMS), Cert III and IV in Competitive Systems and Practices, Cert IV in Frontline Management, Diploma of Project Management, Certificate IV in Sustainable Operations, Diploma of Sustainable Operations/Quality Auditing, Vocational Graduate Certificate in Sustainable Operations, Diploma of Quality Auditing,, Diploma of Laboratory Technology, Diploma of Management with major in Quality Auditing.

More information at www.aog.org.au or 07 3816 2255 or info@aog.org.au

Next Melbourne Meeting, 8th August 2013. Read More at www.aog.org.au/Melbourne.htm



The Progressing Business Institute Limited, a National Not-for-profit organisation, manages a number of Professional Registers, including *Professional Lean Six Sigma Practitioner Register* and *The Management Systems Auditor Register*.

Details may be found at <http://www.pbainstitute.net/PDF/LSS-Professional-Register.pdf>
<http://www.pbainstitute.net/AuditorRegister.htm>

For more information phone 07 3816 2255 or email



The Business Training and Support Institute is established to conduct:
Nationally Accredited Training Programs
and
Accredited Nationally Funded Government Training

Next Meeting: Melbourne 8th August, 2013

Australian Organisation for Quality – Queensland Inc (Organisation No IA16979)

t/a AOQ-QLD ISO 9001:2008 Certified

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ACTIVITIES STATEMENT

July 2013

The Australian Organisation for Quality - Queensland Inc continues to provide the widest range of member benefits for Quality and Business Improvement professionals and senior management from its headquarters in Brisbane, including:

- 30 networking opportunities per annum in the form of evening or breakfast meetings over all States and Regions
- Training (public or in-house)
 - Partnering with RTOs for training in various disciplines
 - Systems auditing (RABQSA Registered Courses) in Quality, Environmental and Safety Management and Integrated Management Systems.
 - Risk Management (ISO 31000).
 - Diploma of Management with Quality Major.
 - Lean Six Sigma, White, Yellow, Green and Black Belts in Brisbane, Adelaide, Melbourne, Perth and Sydney.
 - Lean Tools in Brisbane, Sydney and Melbourne
 - Competitive Systems and Practices III and IV.
 - Frontline Management.
 - Project Management to Diploma level.
 - Sustainable Operations Cert IV, Diploma and Vocational Certificate
 - Diploma in Quality Auditing
 - Diploma of Laboratory Technology
- Consulting
 - A registered Tailored Advisory Service (TAS) Consultant
 - Auditing service
 - Consulting service currently with contracts with well established organisations
 - Carbon Accounting
- Championed the development and international registration of Lean Six Sigma competencies for Yellow, Green and Black Belts.
- University Involvement
 - Partnering with all Brisbane based Universities, sponsoring projects and providing prizes and sponsorships.
 - Providing sponsorship, mentors and judge for Griffith Innovation Challenge.
 - Partnering with Monash University and UTS in Lean Six Sigma programs
 - Providing mentors (from the membership) for University students
 - Providing presenters (from the membership) for Engineering and Business programs at Universities (Undergraduate and Post Graduate)
- Register of Consultants, Trainers
- Certification
 - Partnering with Certification bodies for various activities
 - Continuing with third party certification to ISO 9001:2008
- Sister Organisations
 - Continuing to strengthen the relationship with New Zealand Organisation for Quality and the American Society for Quality
- Community Involvement
 - Meeting regularly with Community Leaders through the Peak Industry Advisory Council
- Developing Regional groups

The Progressing Business Institute (PBI) operates and manages the following programs:

- Awards
 - Gold Award for Business Excellence- a National Award offered in all States
 - Laboratory Management Award - a National Award offered in all States
 - Aged Care/Health Management Award - a National Award offered in all States
 - Export Management Excellence - a National Award offered in all States
 - Sustainable Gardening Management Excellence - a National Award offered in all States
 - Education and Training Management Excellence - a National Award offered in all States
 - Eco-Tourism Management Excellence - a National Award offered in all States
 - Aerospace Management Excellence - a National Award offered in all States
 - Sustainable Environmental Management Excellence - a National Award offered in all States
 - Software Systems and Engineering Management Excellence - a National Award offered in all States
 - Conformity Assessment Body Management Excellence - a National Award offered in all States
- Certification
 - Certification of Lean Six Sigma Belts (White, Yellow, Green, Black and Master Black Belt).
- Professional Registers for Systems Auditors, Lean Six Sigma professionals
- Divisions
 - Administering 6 Divisions including Aerospace, Aged Care, Lean Six Sigma, Pharmaceuticals and Medical Devices, Entrepreneurs, Energy Conservation with their own networking opportunities
 - Five conferences annually (Aged Care, Lean Six Sigma, Pharmaceutical and Medical Devices, Energy Summit, Progressing Business.
- Publishing "Progressing Business" eZine since 2008.
- Brokered Research into Business Improvement.

Business Training and Support Institute

- Nationally Accredited Training Programs.
- Accredited Nationally Funded Government Training

